

# GREAT NEWS

# FRONTIER



## For residents of Cyprus Villas

Your community has partnered with Frontier® to provide all residents with our state-of-the-art fiber internet service. All residents are entitled to receive the following **at no charge** from Frontier:

- 1G Internet Service
- 1 Eero Router

### Optional internet upgrades

Upgrade to one of our higher speeds for a low monthly fee (billed directly to you).

- Fiber 1 Gig (with eero Pro 6) \$ Included
- Fiber 2 Gig (with eero Pro 6E) \$ 35.00
- Fiber 5 Gig (with eero Max 7) \$ 65.00
- Fiber 7 Gig (with eero Max 7) \$ 235.00

Note: Residents ordering an upgraded speed or other services may be subject to credit check and/or deposit.

Call our Bulk Customer Care center at:

# 844-660-0648

(Option 2 for account service)

**Monday-Friday:** 7a.m. – 7p.m. CST

**Saturday:** 8a.m. – 7p.m. CST

### Additional services

Concerned about identity theft? Viruses? Want premium tech support, device protection, voice or streaming TV service billed directly to you? See opposite side for descriptions.

- Whole-Home Wi-Fi \$ 10.00
- Unbreakable Wi-Fi \$ 25.00
- Wi-Fi Security Plus \$ 10.00
- Wi-Fi Security \$ 5.00
- Total Shield \$ 10.00
- My Premium Tech Pro \$ 10.00
- Identity Protection \$ 10.00
- Voice Service \$ 10.00
- YouTubeTV^ \$ 72.99

FCC DISCLOSURE: If you are a resident at a multi-family property and the property owner is party to an exclusive marketing agreement with Frontier; this means Frontier has a right to exclusively market its communications services to residents in the multi-family property. Notwithstanding, the property owner cannot mandate the purchase of Frontier communication services. Under federal law, residents are free to choose which communications service provider to use if more than one provider is available at the property.

\*All inquiries to the toll-free number must be made by a person who is named on the account. All pricing and information shown here is subject to change and may vary for existing customers.

^ New YouTube TV users with Frontier internet. Cancel anytime. Promotional offer available only for Base Plan. Terms apply. See details at [frontier.com/shop/tv](https://frontier.com/shop/tv)

Offers only available to residents of Cyprus Villas.

Max speed capable range for Fiber 500 (450-500 Mbps download/upload), Fiber 1 Gig: 846-1000 Mbps download, 792-1000 Mbps upload. Fiber 2 Gig: 1800 - 2000 Mbps. Requires 2 Gbps capable devices and wiring. 5 Gig: 4500 - 5000 Mbps. 7 Gig: 6300 - 7000 Mbps. 2 Gig, 5 Gig or 7 Gig require capable devices and wiring. Performance details: [frontier.com/internetdisclosures](https://frontier.com/internetdisclosures). Printed bill available for \$3.49/mo. Fee does not apply to select customers. A \$50 equipment restocking fee per household applies when Internet is disconnected. A fee up to \$150 (\$500 for 5 Gig / 7 Gig) per device applies if equipment is not returned. Upgraded data speeds and other products direct-billed to residents if available and ordered by resident. All pricing quoted are not inclusive of any applicable tariffs, taxes or other fees as required by federal, state, and local authorities. Other applicable charges and additional services are extra. Subject to availability. Price and terms subject to change. Cannot be combined with other offers. Other restrictions, Frontier policies and service terms apply.

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# Additional products & services

## Whole-Home Wi-Fi\*

- Up to two additional extenders provided to Fiber 2 Gig speeds and below and 1 extender for 7 Gig and 5 Gig to get a consistently strong Wi-Fi signal throughout the home.
- Helps with dead spots, drop-offs and buffering – even when the whole family is online.
- Devices are in addition to the device included with internet service.

## Wi-Fi Security Plus

- Includes Wi-Fi Security, Multi-Device Security, VPN & Password Manager.
- Advanced security protects devices at home and away from malicious sites, viruses, phishing.
- Parental controls restrict duration, timing, and content.
- Ad blocking to stop pop-ups.
- Internet activity reports by day, week, month.
- Guardian VPN conceals IP address, internet activity and personal info.
- Password Manager for 1 master password for all devices.
- Wi-Fi Security Plus VPN powered by Guardian works only with devices running macOS, iOS, or Android.

## Total Shield

- Security (anti-virus) for up to 10 devices, including mobile devices: Browsing protection warns you about known malicious sites before you connect. Parental controls help manage where, when, and how long your kids are online.
- VPN protects your privacy, masks your online identity, protects your online activity from outsiders and encrypts your messages.
- Password Manager gives you one highly secure password for all your logins.

## Identity Protection<sup>1</sup>

- Includes personal information monitoring (SSN, phone number, email address, debit/credit card numbers, etc.) to help keep your sensitive data from becoming public.
- Up to \$1M in identity theft insurance.
- Family Add-On includes 1 additional adult and up to 10 children.

## Unbreakable Wi-Fi<sup>3</sup>

- Wi-Fi extender with backup ensures continuous internet with cellular backup during unexpected Frontier Fiber outages.
- Provides backup for critical online activities like video calls and streaming.
- Automatic switchover during network outages and back to fiber when restored.
- Managed easily through the eero mobile app.
- Self-install via mobile app or free tech installation with new Fiber service.
- Optional BBU avail for \$130, lasting up to 4 hours during power outages.
- 130GB of data per month, resetting each billing cycle.

## Wi-Fi Security\*\*

- Advanced security managed via eero app.
- Protects devices at home and away from malicious sites, scams, phishing.
- Blocks malicious sites, viruses, phishing.
- Parental controls restrict duration, timing, and content.
- Ad blocking to improve browsing experience.
- Internet activity reports by day, week, month.

## My Premium Tech Pro<sup>2</sup>

- Live tech support agents for internet and connected tech supporting: Installation, set up, configuration, troubleshooting and use, Wi-Fi, streaming cloud services, data back-up, wireless printing, virus remediation, device selection, and more.
- 7AM to midnight ET, 365 days a year.

## Voice Service

- Includes unlimited local and long distance calling in US, Puerto Rico, and Canada.
- Call waiting and forwarding.
- 3-way calling, caller ID, voicemail.

Includes direct dialed local and long distance calls to the US, Canada and Mexico. Other call types excluded. Restrictions apply. Internet access service and charges not included. Frontier does not warrant that Frontier Secure services will be error-free or uninterrupted. Taxes, governmental and Frontier-imposed surcharges, minimum system requirements, and other terms and conditions apply. See <https://frontier.com/corporate/terms>.

\*For new residential internet customers only. Price includes one and up to two Wi-Fi devices. Quantity and model determined based on router provided with internet service and coverage needs at time of order or installation. Coverage range and performance vary based on model, use and building conditions. Additional devices available for lease Equipment non-return and restocking fees apply per Frontier service terms.

\*\*eero max speeds are derived from IEEE specifications. Coverage varies based on normal use and building conditions. Actual range and performance can vary. See <https://eero.com/legal> for more details.

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<sup>1</sup>Must be at least 18 years old for credit monitoring.

<sup>2</sup>Hours are subject to change. My Premium Tech Pro is a best effort service and may not always be able to solve every problem, despite best efforts by its technicians. Full information about app operation is available in the Terms of Service, which can be reviewed before downloading the app.

<sup>3</sup>Frontier Fiber Internet subscription with eero router required. Cellular backup internet provided by third party carrier. Coverage, uptime and speeds vary. Restrictions on use apply. Requires battery backup during power outages, sold separately. Unbreakable Wi-Fi is powered by a Ring Alarm Pro device with Ring home security functionality disabled. Visit [frontier.com/unbreakablewifi](https://frontier.com/unbreakablewifi) for additional product details.

Other applicable charges and additional services are extra. Subject to availability. Price and terms subject to change. Cannot be combined with other offers. Other restrictions, Frontier policies and service terms apply. See Frontier.com for complete offer, terms, eligibility, and performance details.